

TERMS OF SALE – CATERING SERVICES

Last Updated: February 2026

1. Scope of These Terms

These Terms of Sale apply to catering services provided by warriors.pizza (“we,” “us,” or “our”).

By booking catering services or submitting payment, you agree to these Terms.

2. Catering Service Types

We offer two types of catering services. Each has different requirements:

A. Live Fire Catering

Live fire catering involves on-site food preparation using a wood-fired oven and typically includes staffing, setup, and active service during the event.

B. Non-Live Fire Catering

Non-live fire catering includes prepared food delivered or picked up in trays or packaging, without on-site cooking or live service.

Terms, minimums, deposits, and cancellation rules differ between these services.

3. Booking & Confirmation

- Catering inquiries may be submitted via our website, email, phone, or approved third-party platforms.
- A catering date is not reserved until:
- Event details are confirmed and
- The required deposit is received.



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4. Minimum Order Requirements

Minimums apply before taxes, fees, and gratuity (if applicable):

- Live Fire Catering: Minimum order of \$3,000
- Non-Live Fire Catering: Minimum order of \$1,000

Minimums may vary based on location, timing, or event scope and will be confirmed during booking.

5. Deposits & Payment Terms

Live Fire Catering

- A 50% non-refundable deposit is required to secure the event date.
- The remaining balance is due no later than two (2) weeks prior to the event date.
- Failure to submit final payment by the due date may result in cancellation of service without refund of the deposit.

Non-Live Fire Catering

- Payment terms will be communicated during booking and may require full payment in advance depending on order size and timing.

6. Lead Times & Final Details

- Catering orders require advance notice.
- Final guest count, menu selections, event timing, and logistics must be submitted by the agreed deadline.
- Changes requested after the deadline may not be accommodated and may result in additional charges.

7. Cancellations, Changes & Refunds

Cancellation Policy (All Catering)

- Cancellations must be made at least one (1) month prior to the scheduled event date.
- Cancellations made within one (1) month of the event may be charged up to the full order amount, regardless of service type.
- Deposits are non-refundable under all circumstances.

Changes

- Reductions in guest count or scope after the cutoff date will not reduce pricing.
- Increases are subject to availability and additional charges.

8. No-Shows, Delays & Access Issues

If service cannot be completed due to:

- Customer or host not being present
- Venue access issues
- Incorrect or incomplete address or instructions
- Undisclosed site restrictions (power, space, fire access, permits)

The event will be considered fulfilled, and no refunds will be issued.

9. Event Site & Customer Responsibilities

The customer is responsible for:

- Providing accurate event details and timelines
- Ensuring venue access for setup and service
- Confirming any power, space, or fire-related requirements
- Obtaining required permits or approvals

Delays caused by the venue or customer may reduce service time without refund.

10. Food Handling & Allergens

- Food is prepared in environments that may contain common allergens, including wheat, dairy, nuts, and others.
- While we may attempt to accommodate dietary preferences, we cannot guarantee allergen-free food.
- Responsibility for food safety transfers to the customer once food is served or delivered.
- Food should be consumed promptly and stored appropriately.

11. Limitation of Liability

To the fullest extent permitted by law:

- Our total liability is limited to the amount paid for the catering order.
- We are not responsible for indirect, incidental, or consequential damages.

12. Force Majeure

We are not liable for failure or delay caused by events beyond our reasonable control, including but not limited to:

- Severe weather
- Equipment failure
- Fire restrictions
- Road closures
- Government actions or emergencies

In such cases, we will make reasonable efforts to reschedule when feasible.

13. Governing Law & Venue

These Terms of Sale, and any dispute arising out of or relating to catering services provided by warriors.pizza, shall be governed by and

construed in accordance with the laws of the Commonwealth of Pennsylvania, without regard to its conflict of laws principles.

Any legal action or proceeding arising under these Terms shall be brought exclusively in the state or federal courts located in Pennsylvania, and the parties hereby consent to personal jurisdiction and venue in such courts.